

The three tier clinical system

Context

Three tier clinic system - academic clinic, comprehensive clinic and the private clinic

Practice

The infrastructure of the academic clinic fulfils the DCI guidelines and functions with Undergraduate and Postgraduate students under expert supervision as its main manpower. On an average, any patient visits a minimum of three departments for addressing the complaint, which is inevitable owing to the decentralization.

To overcome these challenges, the Comprehensive clinic was set up in the year 2020 to provide holistic care to patients under one-roof. The clinic functions in the first floor of SRDCH with eight dental chairs and staffed by Specialist consultants and BDS Interns. It has become the one-stop-clinic for any and all of the dental needs of a patient

The third tier of dental service for higher end treatments by specialist consultants is offered by the privateclinic with its state-of-the-art infrastructure and pleasant ambience.

Success

Number of patients getting treated in thethree tier clinic system was visiblyseen to be growing owing to the demands and needs of the patients

Problems Encountered

The implementation of this concept required resources in terms of money, manpower and materials for the establishment of the Comprehensive clinic and private clinic